



Guide to Technology Purchasing Recommendations for Students and Parents 2009-2010

THE TECHNOLOGY IMPERATIVE

Exposure to and mastery of technology prepares students to excel in today's network-driven business environment. The College of Business Administration has integrated technology into its curriculum in a number of ways, including the use of the university's campus-wide wireless network and our course-management system—called "Blackboard"—at <http://online.utk.edu>.

When students enroll at UT, they are provided a **NetID** which will be used for TMail accounts (e-mail), the university's campus-wide wireless network, and all courses on the web. A student's e-mail address is "NetID"@tennessee.edu.

Students admitted to their major in the College of Business Administration are required to have a laptop computer. Typically, students are admitted to their major at the start of their third year.

COMPUTER SUPPORT

College of Business Administration students have two sources of support on campus:

Office of Information Technology (OIT)

- Help desk at (865) 974-9900
- Walk-in consulting in The Commons (2nd Floor, Hodges Library)
- Online at <http://oit.utk.edu>

University Center Computer Store

- Visit the first floor of the University Center
 - Online at <http://utbookstore.tennessee.edu/uccs/index.html>
 - (865) 974-2930
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PURCHASING OPTIONS

If students are receiving financial aid, they may be eligible for a one-time allowance for the purchase of a laptop. Contact the Office of Financial Aid and Scholarships at 115 Student Services Building for information.

The university has negotiated products and special pricing through a number of vendors. These products are available at the University Center Computer Store.

The specifications given here are minimum requirements. Any upgrades that you can afford at the time of purchase will only increase the likelihood of keeping your computer throughout your entire program at UT.

MINIMUM WINDOWS SPECIFICATIONS

Processor Speed

Minimum of 1.3GHz with one of these chipsets: Pentium M, Centrino, IntelDuo, Core Duo, Core2 Duo, or Core DuoLV

Memory (RAM)

2GB RAM

Hard Drive

160 GB

Network Capability

Wireless (Internal or External)

- "N" is preferred; "G" is acceptable

Wired LAN (Internal or External)

CD-ROM

DVD Burner

Operating System

Windows XP Professional Service Pack 3, Windows VISTA Business 32-bit, or Windows VISTA Ultimate 32-bit. Some statistical software (and other packages) used by the College of Business Administration will not work with VISTA Home or Basic operating systems. If you are required to use one of these statistical packages and have a laptop with VISTA Home or Basic, you will have to purchase VISTA Ultimate at that time (you will be required to upgrade to Ultimate as there is no upgrade from Home or Basic to VISTA Business). It will be less expensive to purchase your system with VISTA Business at the time you obtain your computer than to do it later.

Warranty Maintenance

Purchase the accidental or complete care protection

Batteries

Two batteries

Video RAM

256MB (needed for VISTA Business)

Web Browser

Internet Explorer 7 or later, FireFox 3, or Safari 4.0

Microsoft Office

Office 2007 Professional Plus. We recommend that you purchase this from the UC Computer Store to obtain highly discounted student pricing.

Please Note:

1. When working with your vendor, make sure to get the restore CD/DVD and keep it with you at school. If your brand of computer does not come with a restore disk and has a "make your own" option on setup, DO NOT skip this process. Always keep your restore CD/DVD and your Office CDs with you so that they can be accessed quickly if a restore is required. Restore DVDs are an option on the Dell online store. Please be sure to choose this option if you order your computer from Dell online.
2. **Back up your work.** Purchase a USB external hard drive, Flash drive, or burn your files to CD/DVD periodically.

MINIMUM MACINTOSH SPECIFICATIONS

Processor Speed

MacBook, MacBook Pro, or MacBook Air system with 1.3GHz minimum Intel-based processor. Your Mac must be an Intel-based model and run Windows either in Apple's free Boot Camp utility or virtualization software such as Parallels or VMWare Fusion. Note that Parallels or Fusion and Windows XP will have to be purchased separately in addition to the purchase of the computer.

Memory (RAM)

2GB RAM

Hard Drive

120 GB

Network Capability

Wireless (Internal or External)

- "N" is preferred; "G" is acceptable

Wired LAN (Internal or External)

CD-ROM

DVD Burner

Operating System

Mac OS X

You must also run Windows either in Apple's free Boot Camp utility or virtualization software such as Parallels or VMWare Fusion. Note that Parallels or Fusion (one only) and Windows XP will have to be purchased separately in addition to the purchase of the computer.

Warranty Maintenance

Apple Care Protection

Batteries

Two batteries

Video RAM

256MB

Web Browser

Safari 4.0

Microsoft Office

Office 2007 Professional Plus for Windows. You will need to install this version in order to interact with CBA faculty. You will obtain highly discounted pricing if purchased through the UC Computer Store.

Please Note:

1. When working with your vendor, make sure to keep your operating system CD/DVD with you at school. It is also recommended that you keep your Windows XP and Office CDs with you so that they can be accessed quickly if a restore is required.
2. **Back up your work.** Purchase a USB external hard drive, Flash drive, or burn your files to CD/DVD periodically.